

Defect Details

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| NC No. | 7000845230 |
| NC Date | 28/06/2022 |
| NC Submission Date | |
| Part No. | S1HT01107O |
| Part Name | OUTER SPRING |
| Supplier Name & Code | 101048-STUMPP SCHUELE AND SOMAPPA SPR |
| ETL Plant | 1136-ETL Suspension Sanand |
| Defect Details | LENGTH OVERRSIZE-Total Length undersize and oversize |

1. Problem Description

| | |
|-----------------------|--|
| Defect Description | Total length NG i.e. observed oversize and undersize |
| Detection Stage | Receipt |
| Problem Severity | Fitment |
| NG Quantity | 26 |
| Is Defect Repeataive? | No |
| Defect Sketch / Photo | |

Supplier Communication Details

| | |
|-------------------------|--|
| Quality Head Email ID | |
| Plant Head/CEO Email ID | |
| MD Email ID | |

2. Stock Details & action taken for NG parts

| Location | ETL End | Warehouse | Transit | Supplier FG | Supplier WIP | Total |
|------------------|---------|-----------|---------|-------------|--------------|-------|
| Total Qty | -- | -- | -- | -- | -- | -- |
| Check Qty | -- | -- | -- | -- | -- | -- |
| NG Qty | -- | -- | -- | -- | -- | -- |

Action taken on NG part

| |
|-----------------|
| Scrap |
| Rework |
| Under Deviation |

Containment Action

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| -- |
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3. Process Flow

Process Flow Description

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4. Process Details

| Process / Operation | |
|---------------------|--|
| Outsource | |
| Machine / Cell | |
| Machine / Cell No. | |

5. Problem Analysis

| Type | Possible Cause | Fact Verification | Jud |
|------|----------------|-------------------|-----|
| | | | |

6. Inspection Method Analysis (Current)

| Inspection Method | |
|---------------------------------|--|
| Other Inspection Method | |
| Check Point at Final Inspection | |
| Checking Freq. | |
| Sampling | |
| Sample Size | |

7. Root Cause Analysis (Occurrence)

| Why 1 | |
|-------------------------|--|
| Why 2 | |
| Why 3 | |
| Why 4 | |
| Why 5 | |
| Root Cause (Occurrence) | |

Root Cause Analysis (Outflow)

| Why 1 | |
|----------------------|--|
| Why 2 | |
| Why 3 | |
| Why 4 | |
| Why 5 | |
| Root Cause (Outflow) | |

8. Countermeasure (Occurrence , Outflow & System side Actions)

| Type | Countermeasure Details | Responsibility | Target Date | Actual Date | Status |
|------|------------------------|----------------|-------------|-------------|--------|
|------|------------------------|----------------|-------------|-------------|--------|

9. Inspection Method After Customer Complaint

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|---------------------------------|--|
| Change In Inspection System | |
| Change Details | |
| Inspection Method | |
| Other Inspection Method | |
| Check Point at Final Inspection | |
| Checking Freq. | |
| Sampling | |
| Sample Size | |

10. Evidence of Countermeasure

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|--------------------|--|
| Occurance (Before) | |
| Occurance (After) | |
| Outflow (Before) | |
| Outflow (After) | |

11. Horizontal Deployment

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|------------------------------------|--|
| Horizontal Deployment Required | |
| Applicable Machine / Model / Plant | |

12. Document Review

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|------------------------|--|
| Documents | |
| Specify Other Document | |

13. Effectiveness Of Action

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|-----------------------|--|
| Reviewed Quantity | |
| Reason for submission | |