

## Defect Details

<b>NC No.</b>	7001013621
<b>NC Date</b>	14/05/2024
<b>NC Submission Date</b>	
<b>Part No.</b>	S2CW00612B
<b>Part Name</b>	D NUT- HF DELUX
<b>Supplier Name &amp; Code</b>	100151-EXCELL PRESSINGS
<b>ETL Plant</b>	1143-ETL Suspension Halol, Vadodara
<b>Defect Details</b>	NOT AS PER SPECIFICATION-perpendicularity 0.66 mm against 0.25 mm

## 1. Problem Description

<b>Defect Description</b>	Not as per Specification Perpendicularity 0.66 mm against 0.25 mm.
<b>Detection Stage</b>	Inprocess
<b>Problem Severity</b>	Fitment
<b>NG Quantity</b>	4000
<b>Is Defect Repeatative?</b>	No
<b>Defect Sketch / Photo</b>	

## Supplier Communication Details

<b>Quality Head Email ID</b>	excellpressings.qc@gmail.com
<b>Plant Head/CEO Email ID</b>	yogesh_vaidya42@yahoo.co.in
<b>MD Email ID</b>	excellpressings@gmail.com

## 2. Stock Details &amp; action taken for NG parts

Location	ETL End	Warehouse	Transit	Supplier FG	Supplier WIP	Total
<b>Total Qty</b>	4000	0	0	2000	3000	9000
<b>Check Qty</b>	4000	0	0	2000	3000	9000
<b>NG Qty</b>	4000	0	0	1200	800	6000

## Action taken on NG part

<b>Scrap</b>	6000
<b>Rework</b>	0
<b>Under Deviation</b>	0

## Containment Action

We have checked all the lots available in Finished goods area and parts available in Work in progress, in which some parts are found NG, that will be scrapped.

## 3. Process Flow

**Process Flow Description**

Shearing -Blanking &amp; piercing - ID chamfer- tapping to ID(M9X1.25 6G)-plating-final inspection- dispatch

**4. Process Details**

<b>Process / Operation</b>	Tapping opeartion
<b>Outsource</b>	No
<b>Machine / Cell</b>	Tapping machine upto M12
<b>Machine / Cell No.</b>	EP-25

**5. Problem Analysis**

Type	Possible Cause	Fact Verification	Jud
Tool	STOPPER STRIP WEAR OUT	STOPPER STRIP FOUND WEAR OUT	O

**6. Inspection Method Analysis (Current)**

<b>Inspection Method</b>	Instrument
<b>Other Inspection Method</b>	
<b>Check Point at Final Inspection</b>	Yes
<b>Checking Freq.</b>	Sampling
<b>Sampling</b>	No
<b>Sample Size</b>	5

**7. Root Cause Analysis (Occurance)**

<b>Why 1</b>	Perpendicularity increased
<b>Why 2</b>	Threading has gone crossed while tapping
<b>Why 3</b>	Part has moved with tap to upper side,part got tilt by 0.3 mm.
<b>Why 4</b>	Stopper strip provided on tapping fixture has wear out
<b>Why 5</b>	Not checked the stopper strip
<b>Root Cause (Occurance)</b>	As the stopper strip was wear out, part came on top side and part get tilted, so perpendicularity increased.

**Root Cause Analysis (Outflow)**

<b>Why 1</b>	Part not checked for perpendicularity
<b>Why 2</b>	not aware of problem raised due to perpendicularity
<b>Why 3</b>	
<b>Why 4</b>	
<b>Why 5</b>	
<b>Root Cause (Outflow)</b>	Perpendicularity was not checked in process and final inspection

**8. Countermeasure ( Occurrence , Outflow & System side Actions )**

Type	Countermeasure Details	Responsibility	Target Date	Actual Date	Status
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Outflow	part will be checked in process inspection and in final inspection for perpendicularity	Ankosh Mathure	18/05/2024	18/05/2024	Completed
Occurance	stopper strip will be changed	Ankosh Mathure	18/05/2024	18/05/2024	Completed

## 9. Inspection Method After Customer Complaint

<b>Change In Inspection System</b>	No
<b>Change Details</b>	perpendicularity will be checked for every lot
<b>Inspection Method</b>	Instrument
<b>Other Inspection Method</b>	
<b>Check Point at Final Inspection</b>	Yes
<b>Checking Freq.</b>	Sampling
<b>Sampling</b>	No
<b>Sample Size</b>	5

## 10. Evidence of Countermeasure

<b>Occurance (Before)</b>	STOPPER STRIP ON TAPPING FIXTURE WEAR OT <a href="#">802_Occurance_Before.jpg</a>
<b>Occurance (After)</b>	NEW STOPPER STRIP OF HARDENED MATERIAL USED <a href="#">802_Occurance_After.jpg</a>
<b>Outflow (Before)</b>	PERPENDICULARITY FOUND NOT OK <a href="#">802_Outflow_Before.jpg</a>
<b>Outflow (After)</b>	PERPENDICULARITY OBSERVED OK <a href="#">802_Outflow_After.jpg</a>

## 11. Horizontal Deployment

<b>Horizontal Deployment Required</b>	Yes
<b>Applicable Machine / Model / Plant</b>	TAPPING MACHINE EP-17

## 12. Document Review

<b>Documents</b>	PMCheckSheet, InspCheckSheet
<b>Specify Other Document</b>	NA

## 13. Effectiveness Of Action

<b>Reviewed Quantity</b>	
<b>Reason for submission</b>	