

## Defect Details

<b>NC No.</b>	7001055337
<b>NC Date</b>	19/09/2024
<b>NC Submission Date</b>	
<b>Part No.</b>	520AE00400
<b>Part Name</b>	CORE PLATE REDUCED 612
<b>Supplier Name &amp; Code</b>	100959-AAR CEE ENGINEERING WORKS UNIT
<b>ETL Plant</b>	1132-ETL K-226/1 TRANSMISSION
<b>Defect Details</b>	NON FILLING-Non Felling ,Blow Hole

## 1. Problem Description

<b>Defect Description</b>	Heavy Non filling ,Blow Hole & crack observed
<b>Detection Stage</b>	Receipt
<b>Problem Severity</b>	Function
<b>NG Quantity</b>	416
<b>Is Defect Repeatative?</b>	Yes
<b>Defect Sketch / Photo</b>	

## Supplier Communication Details

<b>Quality Head Email ID</b>	qc@aarceeengg.com
<b>Plant Head/CEO Email ID</b>	planthead.diecasting@aarceeengg.com
<b>MD Email ID</b>	vaibhav.arora@aarceeengg.com

## 2. Stock Details &amp; action taken for NG parts

Location	ETL End	Warehouse	Transit	Supplier FG	Supplier WIP	Total
<b>Total Qty</b>	416	5000	10000	0	0	15416
<b>Check Qty</b>	416	5000	10000	0	0	15416
<b>NG Qty</b>	416	0	0	0	0	416

## Action taken on NG part

<b>Scrap</b>	416
<b>Rework</b>	0
<b>Under Deviation</b>	0

## Containment Action

All available stock will be quarantine and seggrigation100%

## 3. Process Flow

**Process Flow Description**

1)raw material receipt 2)Storage of Raw Material3)Holding Cum Melting 4) PDC 5) 1st trimming 6) Shot Blasting for burr removing 7)Final Inspection & Packing  
 8) Stress Relieving 9)Sound Testing10)Shot Blasting 11)Barreling12)2nd Trimming

**4. Process Details**

<b>Process / Operation</b>	CASTING
<b>Outsource</b>	Yes
<b>Machine / Cell</b>	HPDC
<b>Machine / Cell No.</b>	7

**5. Problem Analysis**

Type	Possible Cause	Fact Verification	Jud
Method	Trapped air in the mold or die cavity.	Air entrapment	X
Man	Improper Inspection	Inspection not done properly	X

**6. Inspection Method Analysis (Current)**

<b>Inspection Method</b>	Other
<b>Other Inspection Method</b>	visual
<b>Check Point at Final Inspection</b>	Yes
<b>Checking Freq.</b>	100%
<b>Sampling</b>	No
<b>Sample Size</b>	125

**7. Root Cause Analysis (Occurance)**

<b>Why 1</b>	Air entrapment
<b>Why 2</b>	turbulent metal flow
<b>Why 3</b>	inadequate gas removal
<b>Why 4</b>	Dissolved gases in molten metal ( nitrogen)
<b>Why 5</b>	higher temps increase gas solubility
<b>Root Cause (Occurance)</b>	higher temps increase gas solubility

**Root Cause Analysis (Outflow)**

<b>Why 1</b>	Blow hole in core plate
<b>Why 2</b>	Human error
<b>Why 3</b>	Lack of attention or focus
<b>Why 4</b>	Lack of training or experience
<b>Why 5</b>	
<b>Root Cause (Outflow)</b>	Lack of training or experience

**8. Countermeasure ( Occurrence , Outflow & System side Actions )**

Type	Countermeasure Details	Responsibility	Target Date	Actual Date	Status
Occurance	1. Optimize temperature control. 2.W.I has been updated for temperature control. 3.Training Provided to the Operator. 4)monitor and control casting temperature	ANIRUDH/RITIK	23/09/2024	23/09/2024	Completed
Occurance	1.Regular training and refresher courses 2. Performance monitoring and feedback(poision test) 3.Q-Sustenance monitoring Check sheet has been Implemented. 4. Quality Inspector initial marking done on each & every piece.	Nishant	22/09/2024	22/09/2024	Completed

## 9. Inspection Method After Customer Complaint

<b>Change In Inspection System</b>	No
<b>Change Details</b>	no
<b>Inspection Method</b>	Other
<b>Other Inspection Method</b>	visual
<b>Check Point at Final Inspection</b>	Yes
<b>Checking Freq.</b>	100%
<b>Sampling</b>	No
<b>Sample Size</b>	125

## 10. Evidence of Countermeasure

<b>Occurance (Before)</b>	Temperature inspection frequency less in process inspection report <a href="#">1104_Occurance_Before.xls</a>
<b>Occurance (After)</b>	1. Optimize temperature control. 2.Training Provided to the Operator. 3)monitor and control casting temperature <a href="#">1104_Occurance_After.xls</a>
<b>Outflow (Before)</b>	Inadequate inspector performance monitoring <a href="#">1104_Outflow_Before.xls</a>
<b>Outflow (After)</b>	1.Regular training and refresher courses 2. Performance monitoring and feedback(poision test) 3.Q-Sustenance monitoring Check sheet has been Implemented. 4. Quality Inspector initial marking done on each & every piece. <a href="#">1104_Outflow_After.xls</a>

## 11. Horizontal Deployment

<b>Horizontal Deployment Required</b>	Yes
<b>Applicable Machine / Model / Plant</b>	k70,3w4s

## 12. Document Review

<b>Documents</b>	WISOP, InspCheckSheet
<b>Specify Other Document</b>	dock audit

## 13. Effectiveness Of Action

<b>Reviewed Quantity</b>	5000
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