# QFR No - 8000779743

#### **Defect Details**

NC No.	8000779743
NC Date	12/03/2022
NC Submission Date	
Part No.	S1CW00512B
Part Name	D NUT K0LA
Supplier Name & Code	100165-SAPTAGIRI INDUSTRIES
ETL Plant	1146-ETL Suspension Narasapura
Defect Details	THREADING MISSING-DNUT WITHOUT THREADING

#### 1. Problem Description

<b>Defect Description</b>	K0LA rear D nut without threading issue
<b>Detection Stage</b>	Inprocess
Problem Severity	Fitment
NG Quantity	3
Is Defect Repeatative?	No
Defect Sketch / Photo	r4uioy4swlnu5yytx1sfjsju.xlsx

# **Supplier Communication Details**

Quality Head Email ID	quality@saptagirigroup.in
Plant Head/CEO Email ID	quality@saptagirigroup.in
MD Email ID	argandhi@saptagirigroup.in

# 2. Stock Details & action taken for NG parts

Location	ETL End	Warehouse	Transit	Supplier FG	Supplier WIP	Total
Total Qty	10000	12000	0	13500	5200	40700
Check Qty	10000	12000	0	13500	5200	40700
NG Qty	0	0	0	25	0	25

# Action taken on NG part

Scrap	13
Rework	0
<b>Under Deviation</b>	0

#### Containment Action

We have checked In house and M/S ETL end

# 3. Process Flow

#### 4. Process Details

Process / Operation	Tapping
Outsource	No
Machine / Cell	Machine No 1
Machine / Cell No.	Machine No 1

#### 5. Problem Analysis

Туре	Possible Cause	Fact Verification	Jud
Tool	Punch NG	Punch Worn out.	О

#### 6. Inspection Method Analysis (Current)

Inspection Method	Gauge
Other Inspection Method	
Check Point at Final Inspection	Yes
Checking Freq.	Sampling
Sampling	No
Sample Size	50

# 7. Root Cause Analysis (Occurance)

Why 1	D`nut found Go not pass
Why 2	Punch Worn out.
Why 3	Before threading Id undersize observed 8.65mm Instead of 8.75mm.
Why 4	Tool History card not updated
Why 5	
Root Cause (Occurance)	Before threading Id undersize observed 8.65mm Instead of 8.75mm.

### Root Cause Analysis (Outflow)

Why 1	Punch Replace with New one with size 8.75mm.
Why 2	Tool history card maintain.
Why 3	Sampling qty. increases for thread inspection for inprocess & final inspection 100 nos/lot instead of 50 nos/lot
Why 4	
Why 5	
Root Cause (Outflow)	Sampling qty. increases for thread inspection for inprocess & final inspection 100 nos/lot instead of 50 nos/lot

# 8. Countermeasure ( Occurrence , $Outflow\ \&\ System\ side\ Actions$ )

# 9. Inspection Method After Customer Complaint

Change In Inspection System	Yes
Change Details	final inspection 100 nos/lot instead of 50 nos/lot
Inspection Method	Gauge
Other Inspection Method	
Check Point at Final Inspection	Yes
Checking Freq.	Sampling
Sampling	No
Sample Size	50

#### 10. Evidance of Countermeasure

Occurance (Before)	Punch wear out NOGO Pass  14_Occurance_Before.pptx
Occurance (After)	Punch Replace Dimn.  14_Occurance_After.pptx
Outflow (Before)	Less sampling frequency 14_Outflow_Before.pdf
Outflow (After)	sampling frequency Increase  14_Outflow_After.pdf

# 11. Horizontal Deployment

Horizontal Deployment Required	No
Applicable Machine / Model / Plant	Saptagiri Engg. Machine No 1

# 12. Document Review

Documents	WISOP
<b>Specify Other Document</b>	N/A

### 13. Effectiveness Of Action

Reviewed Quantity	15000
Reason for submission	reviewed 15000 numbers no thread miss found ok