

## Defect Details

NC No.	8000788020
NC Date	19/05/2022
NC Submission Date	
Part No.	S2HS30443B
Part Name	OUTER TUBE MARKED
Supplier Name & Code	101273-SAPTAGIRI ENGINEERING PRIVATE
ETL Plant	1136-ETL Suspension Sanand
Defect Details	NOT AS PER SPECIFICATION-LOGO MISS

## 1. Problem Description

Defect Description	Logo Miss
Detection Stage	Inprocess
Problem Severity	Aesthetic
NG Quantity	9
Is Defect Repeatative?	Yes
Defect Sketch / Photo	

## Supplier Communication Details

Quality Head Email ID	quality@saptagirigroup.in
Plant Head/CEO Email ID	production@saptagirigroup.in
MD Email ID	

## 2. Stock Details &amp; action taken for NG parts

Location	ETL End	Warehouse	Transit	Supplier FG	Supplier WIP	Total
Total Qty	6000	4000	0	1000	0	11000
Check Qty	6000	4000	0	1000	0	11000
NG Qty	9	0	0	5	0	14

## Action taken on NG part

Scrap	0
Rework	14
Under Deviation	0

## Containment Action

All Suspected material identified for all location and 100% visual segregation done. Training given to operator and OPL & Q-Alert Displayed at Logo Marking Station, FI Station & PDI Station.

## 3. Process Flow

**Process Flow Description**

RM Inspection - Cutting - Chamfering - Buffing - Logo Marking - Final Inspection & RP Oil Application & Packing - PDI - Dispatch

**4. Process Details**

<b>Process / Operation</b>	Logo Marking
<b>Outsource</b>	No
<b>Machine / Cell</b>	Roll Stamping Machine
<b>Machine / Cell No.</b>	02

**5. Problem Analysis**

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Type	Possible Cause	Fact Verification	Jud
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**6. Inspection Method Analysis (Current)**

<b>Inspection Method</b>	
<b>Other Inspection Method</b>	
<b>Check Point at Final Inspection</b>	
<b>Checking Freq.</b>	
<b>Sampling</b>	
<b>Sample Size</b>	

**7. Root Cause Analysis (Occurance)**

<b>Why 1</b>	
<b>Why 2</b>	
<b>Why 3</b>	
<b>Why 4</b>	
<b>Why 5</b>	
<b>Root Cause (Occurance)</b>	

**Root Cause Analysis (Outflow)**

<b>Why 1</b>	
<b>Why 2</b>	
<b>Why 3</b>	
<b>Why 4</b>	
<b>Why 5</b>	
<b>Root Cause (Outflow)</b>	

**8. Countermeasure ( Occurrence , Outflow & System side Actions )**

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Type	Countermeasure Details	Responsibility	Target Date	Actual Date	Status
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**9. Inspection Method After Customer Complaint**

<b>Change In Inspection System</b>	
<b>Change Details</b>	
<b>Inspection Method</b>	
<b>Other Inspection Method</b>	
<b>Check Point at Final Inspection</b>	
<b>Checking Freq.</b>	
<b>Sampling</b>	
<b>Sample Size</b>	

**10. Evidence of Countermeasure**

<b>Occurance (Before)</b>	
<b>Occurance (After)</b>	
<b>Outflow (Before)</b>	
<b>Outflow (After)</b>	

**11. Horizontal Deployment**

<b>Horizontal Deployment Required</b>	
<b>Applicable Machine / Model / Plant</b>	

**12. Document Review**

<b>Documents</b>	
<b>Specify Other Document</b>	

**13. Effectiveness Of Action**

<b>Reviewed Quantity</b>	
<b>Reason for submission</b>	