QFR No - 8000832689

Defect Details

NC No.	8000832689
NC Date	12/06/2023
NC Submission Date	
Part No.	16JPP00117
Part Name	WHEEL CLUTCH REML 6 PLATE / 7 PLATE
Supplier Name & Code	101100-CAST 4 ALUMINIUM PVT LTD
ETL Plant	1132-ETL K-226/1 TRANSMISSION
Defect Details	RUN OUT MORE-TEETH ID R/O OBS 1.0 MM

1. Problem Description

Defect Description	Tapper Machining -Teeth Runout found more than 1 mm against 0.2
Detection Stage	Inprocess
Problem Severity	Fitment
NG Quantity	159
Is Defect Repeatative?	No
Defect Sketch / Photo	

Supplier Communication Details

Quality Head Email ID	info@cast4aluminium.com
Plant Head/CEO Email ID	infor@cast4aluminium.com
MD Email ID	kiran@cast4aluminium.com

2. Stock Details & action taken for NG parts

Location	ETL End	Warehouse	Transit	Supplier FG	Supplier WIP	Total
Total Qty	500	0	0	200	1300	2000
Check Qty	500	0	0	200	1300	2000
NG Qty	159	0	0	200	1300	1659

Action taken on NG part

Scrap	1659
Rework	0
Under Deviation	0

Containment Action

Pipeline Material checked 100 % for defects & Material quarantined and Scrapped.

RM- Melting- PDC - Gate cutting / Fettling- Machining - Final inspection - FG- PDI - Dispatch

4. Process Details

Process / Operation	Machining
Outsource	No
Machine / Cell	CNC machining
Machine / Cell No.	CNC Machining

5. Problem Analysis

Туре	Possible Cause	Fact Verification	Jud
Machine	Jaw observed cracked.	Jaw observed cracked.	0
Man	Part skipped from inspection As inspector is not aware of defect.	Part skipped from inspection As inspector is not aware of defect.	0

6. Inspection Method Analysis (Current)

Inspection Method	Other
Other Inspection Method	Visual
Check Point at Final Inspection	Yes
Checking Freq.	100%
Sampling	No
Sample Size	100%

7. Root Cause Analysis (Occurance)

Why 1	EML 6 plate wheel observed with taper machining		
Why 2	During Machining operation job get shifted from location.		
Why 3	Job is not get clamped properly in jaw.		
Why 4	Jaw observed cracked		
Why 5			
Root Cause (Occurance)	Jaw observed cracked		

Root Cause Analysis (Outflow)

Why 1	Jaw observed cracked
Why 2	Inspector is not aware of defect
Why 3	
Why 4	
Why 5	
Root Cause (Outflow)	Inspector is not aware of defect

8. Countermeasure (Occurrence , Outflow & System side Actions)

Туре	Countermeasure Details	Responsibility	Target Date	Actual Date	Status

(Occurance	Jaw observed cracked	Datta	10/06/2023	Completed	
	Outflow	Detection poka-yoke provided at drilling &Tapping stage (Part located in ID & Three spline hole). OPL is displayed 3) Knowledge & training is provided to inspectors.	Manoj C	10/06/2023	Completed	

9. Inspection Method After Customer Complaint

Change In Inspection System	No
Change Details	No change , OPL is displayed & training provided to inspectors
Inspection Method	Other
Other Inspection Method	VIsual
Check Point at Final Inspection	Yes
Checking Freq.	100%
Sampling	No
Sample Size	100%

10. Evidance of Countermeasure

Occurance (Before)	Jaw observed Crack 472_Occurance_Before.xlsx
Occurance (After)	Replaced with New 472_Occurance_After.xlsx
Outflow (Before)	Visual 472_Outflow_Before.xlsx
Outflow (After)	Visual with Training provided to Inspector & OPL is displayed 472_Outflow_After.xlsx

11. Horizontal Deployment

Horizontal Deployment Required	Yes
Applicable Machine / Model / Plant	Applied to other Machines & Components (wheels)

12. Document Review

Documents	WISOP
Specify Other Document	OPL

13. Effectiveness Of Action

Reviewed Quantity	1000
Reason for submission	Ok