## **Defect Details**

NC No.	8000833477
NC Date	20/06/2023
NC Submission Date	
Part No.	S1GD01726B
Part Name	INNER TUBE CHAMFERED KOLA
Supplier Name & Code	101273-SAPTAGIRI ENGINEERING PRIVATE
ETL Plant	1136-ETL Suspension Sanand
<b>Defect Details</b>	LESS CHAMFER-CHAMFER NG

# 1. Problem Description

<b>Defect Description</b>	D gauge not qualifying (Chamfer NG and bend).	
<b>Detection Stage</b>	Inprocess	
Problem Severity	Fitment	
NG Quantity	90	
Is Defect Repeatative?	Yes	
Defect Sketch / Photo		

# Supplier Communication Details

<b>Quality Head Email ID</b>	quality@saptagirigroup.in
Plant Head/CEO Email ID	production@saptagirigroup.in
MD Email ID	

## 2. Stock Details & action taken for NG parts

Location	ETL End	Warehouse	Transit	Supplier FG	Supplier WIP	Total
<b>Total Qty</b>	3000	3000	0	0	2000	8000
Check Qty	3000	3000	0	0	2000	8000
NG Qty	90	0	0	0	0	90

#### Action taken on NG part

Scrap	0
Rework	90
<b>Under Deviation</b>	0

nment	

100 % material verified by visual

#### 3. Process Flow

#### Process Flow Description

Raw Tube + Cutting + Both Side chamfer + Inspection

## 4. Process Details

Process / Operation	Chamfer
Outsource	No
Machine / Cell	01
Machine / Cell No.	01

## 5. Problem Analysis

Туре	Possible Cause	Fact Verification	Jud
Machine	Clamp loosed	No Rigid clamping provided	Х
Man	Inspector not aware	Inspector not aware about the chamfer	Х
Tool	Insert Ware out or broken	No Insert warn out and broken	0
Machine	Uneven tube cutting done	No uneven cutting done its parallelism observed within 0.1 mm	0

# 6. Inspection Method Analysis (Current)

Inspection Method	Other
Other Inspection Method	Visual
Check Point at Final Inspection	Yes
Checking Freq.	100%
Sampling	No
Sample Size	100 %

# 7. Root Cause Analysis (Occurance)

Why 1	Less Chamfer / Chamfer Uneven
Why 2	W.r.t. center outer tube clamping alignment disturb
Why 3	O/t Clamping plate loosed
Why 4	Capsule slot given for bolt locking of the clamping plate
Why 5	
Root Cause (Occurance)	Capsule slot given for bolt locking of the clamping plate

## Root Cause Analysis (Outflow)

Why 1	Less Chamfer / Chamfer Uneven
Why 2	Inspector Not aware about defect
Why 3	
Why 4	
Why 5	
Root Cause (Outflow)	Inspector Not aware about defect

# 8. Countermeasure ( Occurrence , Outflow & System side Actions )

Туре	Countermeasure Details	Responsibility	Target Date	Actual Date	Status
Outflow	Awareness training given to inspector	Mr. Dhiraj Patil	27/06/2023	26/06/2023	Completed
Occurance	Rigid bolt engage with clamping plate including spring tension washer to avoided clamping plate loosed issue	Mr. Pravin Jonwal	27/06/2023	26/06/2023	Completed
Occurance	For verification of O/t clamping plate point has added in daily machine check sheet	Mr. Pravin Jonwal	27/06/2023	26/06/2023	Completed
Outflow	100 % visul inspection started as per one point lesson and Q alert Display at work place	Mr. Dhiraj Patil	27/06/2023	26/06/2023	Completed

# 9. Inspection Method After Customer Complaint

Change In Inspection System	No
Change Details	Na
Inspection Method	Other
Other Inspection Method	Visual
Check Point at Final Inspection	Yes
Checking Freq.	100%
Sampling	No
Sample Size	100%

## 10. Evidance of Countermeasure

Occurance (Before)	Implementation & Action for Less chamfer 491_Occurance_Before.pptx
Occurance (After)	Implementation & Action for Less chamfer 491_Occurance_After.pptx
Outflow (Before)	Implementation & Action for Less chamfer 491_Outflow_Before.pptx
Outflow (After)	Implementation & Action for Less chamfer 491_Outflow_After.pptx

## 11. Horizontal Deployment

Horizontal Deployment Required	Yes
Applicable Machine / Model / Plant	All type of Inner Tube

#### 12. Document Review

Documents	PokayokeCheckSheet
Specify Other Document	Na

#### 13. Effectiveness Of Action

Reason for submission

chamfer NG