

## Defect Details

<b>NC No.</b>	8000887715
<b>NC Date</b>	20/08/2024
<b>NC Submission Date</b>	
<b>Part No.</b>	52GQ010130
<b>Part Name</b>	M/CYL BODY PDC BORE BURNISHED -K11,K2,
<b>Supplier Name &amp; Code</b>	101100-CAST 4 ALUMINIUM PVT LTD
<b>ETL Plant</b>	1120-ETL K-226/2 Disc Brakes
<b>Defect Details</b>	BLOW HOLES-BH AFTER MACHINING

## 1. Problem Description

<b>Defect Description</b>	BLOW HOLES-BH AFTER MACHINING
<b>Detection Stage</b>	Inprocess
<b>Problem Severity</b>	Function
<b>NG Quantity</b>	58
<b>Is Defect Repeatative?</b>	Yes
<b>Defect Sketch / Photo</b>	

## Supplier Communication Details

<b>Quality Head Email ID</b>	info@cast4aluminium.com
<b>Plant Head/CEO Email ID</b>	info@cast4aluminium.com
<b>MD Email ID</b>	kiran@cast4aluminium.com

## 2. Stock Details &amp; action taken for NG parts

Location	ETL End	Warehouse	Transit	Supplier FG	Supplier WIP	Total
<b>Total Qty</b>	1000	0	0	0	456	1456
<b>Check Qty</b>	1000	0	0	0	456	1456
<b>NG Qty</b>	695	0	0	0	103	798

## Action taken on NG part

<b>Scrap</b>	695
<b>Rework</b>	0
<b>Under Deviation</b>	0

## Containment Action

Not ok parts rejected and scrapped.

## 3. Process Flow

**Process Flow Description**

RM inward &amp; inspection -- melting -- N2 degassing -- PDC -- gate cutting -- inspection -- fettling -- shot blasting -- inspection -- packing &amp; dispatch

**4. Process Details**

<b>Process / Operation</b>	PDC
<b>Outsource</b>	No
<b>Machine / Cell</b>	PDC machine
<b>Machine / Cell No.</b>	PDC machine no. 8

**5. Problem Analysis**

Type	Possible Cause	Fact Verification	Jud
Method	Material cleaning freq. not adequate	no	O

**6. Inspection Method Analysis (Current)**

<b>Inspection Method</b>	Other
<b>Other Inspection Method</b>	Visual
<b>Check Point at Final Inspection</b>	Yes
<b>Checking Freq.</b>	100%
<b>Sampling</b>	No
<b>Sample Size</b>	100%

**7. Root Cause Analysis (Occurance)**

<b>Why 1</b>	Blow hole observed in bore of master cylinder.
<b>Why 2</b>	Impurities observed in material.
<b>Why 3</b>	material cleaning freq. was decided but not effective.
<b>Why 4</b>	
<b>Why 5</b>	
<b>Root Cause (Occurance)</b>	material cleaning freq. was decided but not effective.

**Root Cause Analysis (Outflow)**

<b>Why 1</b>	Blow hole observed in bore of master cylinder.
<b>Why 2</b>	New inspector was working on boroscope inspection.
<b>Why 3</b>	Understanding of defects was less in inspector.
<b>Why 4</b>	
<b>Why 5</b>	
<b>Root Cause (Outflow)</b>	Understanding of defects was less in inspector.

**8. Countermeasure ( Occurrence , Outflow & System side Actions )**

Type	Countermeasure Details	Responsibility	Target Date	Actual Date	Status
Occurance	Material cleaning freq. revised i.e. thrice in a shift.	Mubarak	27/08/2024	27/08/2024	Completed

Outflow	Training given to inspector regarding understanding of defects.	Mahesh G.	27/08/2024	27/08/2024	Completed
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## 9. Inspection Method After Customer Complaint

<b>Change In Inspection System</b>	No
<b>Change Details</b>	Na
<b>Inspection Method</b>	Instrument
<b>Other Inspection Method</b>	
<b>Check Point at Final Inspection</b>	Yes
<b>Checking Freq.</b>	100%
<b>Sampling</b>	No
<b>Sample Size</b>	100%

## 10. Evidence of Countermeasure

<b>Occurance (Before)</b>	NA <a href="#">1034_Occurance_Before.pdf</a>
<b>Occurance (After)</b>	Cleaning freq. decided thrice in a shift and updated in CP. <a href="#">1034_Occurance_After.pdf</a>
<b>Outflow (Before)</b>	NA <a href="#">1034_Outflow_Before.png</a>
<b>Outflow (After)</b>	Awareness given to inspector. <a href="#">1034_Outflow_After.jpeg</a>

## 11. Horizontal Deployment

<b>Horizontal Deployment Required</b>	Yes
<b>Applicable Machine / Model / Plant</b>	All master cylinders

## 12. Document Review

<b>Documents</b>	ControlPlan, InspCheckSheet
<b>Specify Other Document</b>	NA

## 13. Effectiveness Of Action

<b>Reviewed Quantity</b>	200
<b>Reason for submission</b>	No blow hole found in 200 Nos lot.