Defect Details

| NC No. | 8000890800 |
|-----------------------|---------------------------------------|
| NC Date | 12/09/2024 |
| NC Submission Date | |
| Part No. | F2FA19033M |
| Part Name | K0PG FORK PIPE MACHINED |
| Supplier Name & Code | 101109-TUBE INVESTMENTS OF INDIA LIMI |
| ETL Plant | 1136-ETL Suspension Sanand |
| Defect Details | CRACK-HEAVY CRACK PART |

1. Problem Description

| Defect Description | Fork pipe K0PG crack problem. |
|------------------------|-------------------------------|
| Detection Stage | Inprocess |
| Problem Severity | Function |
| NG Quantity | 1 |
| Is Defect Repeatative? | No |
| Defect Sketch / Photo | |

Supplier Communication Details

| Quality Head Email ID anandms@tii.murugappa.com | |
|---|-------------------------------|
| Plant Head/CEO Email ID girisha@tii.murugappa.com | |
| MD Email ID | mukeshahuja@tii.murugappa.com |

2. Stock Details & action taken for NG parts

| Location | ETL End | Warehouse | Transit | Supplier FG | Supplier WIP | Total |
|-----------|---------|-----------|---------|-------------|--------------|-------|
| Total Qty | 5000 | 0 | 0 | 1500 | 67000 | 73500 |
| Check Qty | 5000 | 0 | 0 | 1500 | 12000 | 18500 |
| NG Qty | 4 | 0 | 0 | 0 | 0 | 4 |

Action taken on NG part

| Scrap | 4 |
|-----------------|---|
| Rework | 0 |
| Under Deviation | 0 |

Containment Action

100 % Visual inspection done for all available material at ETL after Grinding & will continue for next 1 week. & 100% Visual Inspection stated after machining operation for all available Raw material stock before dispatch to ETL.

3. Process Flow

Process Flow Description

TUBE FORMING - ANNEALING - WET PROCESS - PUSH POINTING - DRAWING - STRESS RELIEVING - STRAIGHTENING - ECT - CTL - FACING & CHAMFERING - FINAL INSPECTION - PACKING - DISPATCH TO SANAND W/H - INWARD - CNC MACHINING - DRILLING - DIBURRING - FINAL INSPECTION - PACKING - DISPATCH TO ETL.

4. Process Details

| Process / Operation | Tube FORMING |
|---------------------|--------------|
| Outsource | No |
| Machine / Cell | |
| Machine / Cell No. | |

5. Problem Analysis

| Туре | Possible Cause | Fact Verification | Jud | |
|---------|---------------------------------|---|-----|--|
| Method | Impeder damage | Auto mode paper filter mechanism monitoring every day through IMI Check list. | 0 | |
| Method | Insufficient Argon gas flow | Inter lock available for detection alarm if in case of variation in argon flow. | | |
| Method | Fin blade broken | As Per report found Seam guide fin blades are broken while thickness change over. | X | |
| Machine | Less power during start of mill | Auto paint spray unit mechnaism (1st Part - NG Paint spray) monitoring through IMI Check | 0 | |

6. Inspection Method Analysis (Current)

| Inspection Method | Other |
|------------------------------------|----------------------|
| Other Inspection Method | Eddy Current Testing |
| Check Point at Final Inspection | Yes |
| Checking Freq. | 100% |
| Sampling | No |
| Sample Size | 100% |

7. Root Cause Analysis (Occurance)

| Why 1 | ube Crack found at customer end after grinding operation. | |
|------------------------|--|--|
| Why 2 | Paste weld at localized area . | |
| Why 3 | n pass fin blade broken as Excess load act on blade side face | |
| Why 4 | mall weld bead material hit on the fin blade while wall thickness change over. | |
| Why 5 | Insufficient grinding of end weld joint edges with the current practice. | |
| Root Cause (Occurance) | Insufficient grinding of end weld joint edges with the current practice. | |

Root Cause Analysis (Outflow)

| Why 1 | Tube Crack found at customer end after grinding operation. | |
|-------|--|--|
| Why 2 | ack occurred after grinding process load | |
| Why 3 | Paste weld at localized area & it is not detected. | |
| Why 4 | Eddy current testing m/c is not capture the defect. | |

| Why 5 | |
|----------------------|---|
| Root Cause (Outflow) | Eddy current testing m/c is not capture the defect. |

8. Countermeasure (Occurrence, Outflow & System side Actions)

| Туре | Countermeasure Details | Responsibility | Target Date | Actual Date | Status |
|-----------|---|----------------|-------------|-------------|-----------|
| Occurance | Concave c-shape grinding to be done on both edge up to 2 mm from strip width(Grinding strip width allowance: 130 mm to 132 mm). | Mr. Satish | 15/10/2024 | 10/10/2024 | Completed |
| Occurance | The end weld ground strip to be verified snap gauge for each end weld period. | Mr. Satish | 15/10/2024 | 10/10/2024 | Completed |
| Outflow | ECT setting threshold limit changed from 50% to 40% for stringent control | Mr. Satish | 15/10/2024 | 10/10/2024 | Completed |

9. Inspection Method After Customer Complaint

| Change In Inspection System | No |
|------------------------------------|---|
| Change Details | ECT setting threshold limit changed from 50% to 40% for stringent control |
| Inspection Method | Other |
| Other Inspection Method | Eddy current testing |
| Check Point at Final Inspection | Yes |
| Checking Freq. | 100% |
| Sampling | No |
| Sample Size | 100% |

10. Evidance of Countermeasure

| Occurance (Before) | 1. Fine edge bead projection even after flat grinding of end weld joint. 2. Visual inspection after every end weld grinding 1089_Occurance_Before.pptx |
|--------------------|--|
| Occurance (After) | 1.Concave c-shape grinding to be done on both edge up to 2 mm from strip width. 2.The end weld ground strip to be verified snap gauge for each end weld period. 1089_Occurance_After.pptx |
| Outflow (Before) | Eddy current test threshold setting of upper & lower controlled with 50% 1089_Outflow_Before.pptx |
| Outflow (After) | ECT setting threshold limit changed from 50% to 40% for stringent control 1089_Outflow_After.pptx |

11. Horizontal Deployment

| Horizontal Deployment Required | Yes |
|---------------------------------------|----------------|
| Applicable Machine / Model / Plant | ALL TFF SIZES. |

12. Document Review

| Documents | WISOP |
|------------------------|-------|
| Specify Other Document | NO |

13. Effectiveness Of Action