## **Defect Details**

NC No.	8000899031	
NC Date	3/11/2024	
NC Submission Date		
Part No.	550DZ04702	
Part Name	ORK BOLT -UG4.5	
Supplier Name & Code	100106-SHARP ENGINEERS.	
ETL Plant	1117-ETL K-228/9 Suspension	
<b>Defect Details</b>	NOT AS PER SPECIFICATION-GROOVE IN TAPER	

# 1. Problem Description

<b>Defect Description</b>	GROOVE IN TAPER
<b>Detection Stage</b>	Inprocess
Problem Severity	Fitment
NG Quantity	43
Is Defect Repeatative?	No
Defect Sketch / Photo	rzw5ghcoxsffxzljwcj3whye.jpg

# Supplier Communication Details

Quality Head Email ID	quality@apw3.co.in	
Plant Head/CEO Email ID	urund.ma@sharp-engineers.com	
MD Email ID	urkhandelwal@sharp-engineers.com	

## 2. Stock Details & action taken for NG parts

Location	ETL End	Warehouse	Transit	Supplier FG	Supplier WIP	Total
<b>Total Qty</b>	1000	0	0	500	2000	3500
Check Qty	1000	0	0	500	2000	3500
NG Qty	43	0	0	200	0	243

### Action taken on NG part

Scrap	0
Rework	243
Under Deviation	0

### **Containment Action**

Segregation done immediately for existing pipeline material.

### 3. Process Flow

#### Process Flow Description

10) RM Inward 20) Cold forge (outsource) 30) Inward Inspection 40) CNC 1st machining 50) Threading 60) Plating (Outsource) 70) Inward Inspection 80) Final Inspection 90) Pre-dispatch Inspection 100) Packing & Forwarding

### 4. Process Details

Process / Operation	CNC Machining	
Outsource	No	
Machine / Cell	Machine Shop	
Machine / Cell No.	SE/CNC/05	

## 5. Problem Analysis

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Туре	Possible Cause	Fact Verification	Jud
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### 6. Inspection Method Analysis (Current)

Inspection Method	
Other Inspection Method	
Check Point at Final Inspection	
Checking Freq.	
Sampling	
Sample Size	

## 7. Root Cause Analysis (Occurance)

Why 1	
Why 2	
Why 3	
Why 4	
Why 5	
Root Cause (Occurance)	

## Root Cause Analysis (Outflow)

Why 1	
Why 2	
Why 3	
Why 4	
Why 5	
Root Cause (Outflow)	

## 8. Countermeasure (Occurrence, Outflow & System side Actions)

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9. Inspection Method After Customer Complaint	
Change In Inspection System	
Change Details	
Inspection Method	
Other Inspection Method	
Check Point at Final Inspection	
Checking Freq.	
Sampling	
Sample Size	
10. Evidance of Countermeasure  Occurance (Before)  Occurance (After)  Outflow (Before)	
Outflow (After)	
11. Horizontal Deployment  Horizontal Deployment Required  Applicable Machine / Model / Plant	
12. Document Review	
Documents	
Specify Other Document	
13. Effectiveness Of Action	
Reviewed Quantity	
Reason for submission	