

## Defect Details

|                                 |                                       |
|---------------------------------|---------------------------------------|
| <b>NC No.</b>                   | 8000902377                            |
| <b>NC Date</b>                  | 07/12/2024                            |
| <b>NC Submission Date</b>       |                                       |
| <b>Part No.</b>                 | C2CU01300B                            |
| <b>Part Name</b>                | RUBBER DAMPER                         |
| <b>Supplier Name &amp; Code</b> | 101220-MEGA RUBBER TECHNOLOGIES PVT L |
| <b>ETL Plant</b>                | 1135-ETL 7/10 P Nagar                 |
| <b>Defect Details</b>           | RUBBER CAP DAMAGED-                   |

## 1. Problem Description

|                               |  |
|-------------------------------|--|
| <b>Defect Description</b>     | Crack issue in many qty.                     |
| <b>Detection Stage</b>        | Receipt                                      |
| <b>Problem Severity</b>       | Function                                     |
| <b>NG Quantity</b>            | 621  |
| <b>Is Defect Repeatative?</b> | Yes  |
| <b>Defect Sketch / Photo</b>  | <a href="#">vsvk01b0krk2im0l44511b5p.jpg</a> |

## Supplier Communication Details

|                                |  |
|--------------------------------|--|
| <b>Quality Head Email ID</b>   |  |
| <b>Plant Head/CEO Email ID</b> |  |
| <b>MD Email ID</b>             |  |

## 2. Stock Details &amp; action taken for NG parts

| Location         | ETL End | Warehouse | Transit | Supplier FG | Supplier WIP | Total |
|------------------|---------|-----------|---------|-------------|--------------|-------|
| <b>Total Qty</b> | --      | --        | --      | --          | --           | --    |
| <b>Check Qty</b> | --      | --        | --      | --          | --           | --    |
| <b>NG Qty</b>    | --      | --        | --      | --          | --           | --    |

## Action taken on NG part

|                        |  |
|------------------------|--|
| <b>Scrap</b>           |  |
| <b>Rework</b>          |  |
| <b>Under Deviation</b> |  |

|                           |
|---------------------------|
| <b>Containment Action</b> |
| --                        |

## 3. Process Flow

**Process Flow Description**

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## 4. Process Details

|                            |  |
|----------------------------|--|
| <b>Process / Operation</b> |  |
| <b>Outsource</b>           |  |
| <b>Machine / Cell</b>      |  |
| <b>Machine / Cell No.</b>  |  |

## 5. Problem Analysis

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| Type | Possible Cause | Fact Verification | Jud |
|------|----------------|-------------------|-----|
|------|----------------|-------------------|-----|

## 6. Inspection Method Analysis (Current)

|  |  |
|--|--|
| <b>Inspection Method</b>               |  |
| <b>Other Inspection Method</b>         |  |
| <b>Check Point at Final Inspection</b> |  |
| <b>Checking Freq.</b>                  |  |
| <b>Sampling</b>                        |  |
| <b>Sample Size</b>                     |  |

## 7. Root Cause Analysis (Occurance)

|                               |  |
|-------------------------------|--|
| <b>Why 1</b>                  |  |
| <b>Why 2</b>                  |  |
| <b>Why 3</b>                  |  |
| <b>Why 4</b>                  |  |
| <b>Why 5</b>                  |  |
| <b>Root Cause (Occurance)</b> |  |

## Root Cause Analysis (Outflow)

|                             |  |
|-----------------------------|--|
| <b>Why 1</b>                |  |
| <b>Why 2</b>                |  |
| <b>Why 3</b>                |  |
| <b>Why 4</b>                |  |
| <b>Why 5</b>                |  |
| <b>Root Cause (Outflow)</b> |  |

## 8. Countermeasure ( Occurrence , Outflow &amp; System side Actions )

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| Type | Countermeasure Details | Responsibility | Target Date | Actual Date | Status |
|------|------------------------|----------------|-------------|-------------|--------|
|------|------------------------|----------------|-------------|-------------|--------|

9. Inspection Method After Customer Complaint

|  |  |
|--|--|
| <b>Change In Inspection System</b>     |  |
| <b>Change Details</b>                  |  |
| <b>Inspection Method</b>               |  |
| <b>Other Inspection Method</b>         |  |
| <b>Check Point at Final Inspection</b> |  |
| <b>Checking Freq.</b>                  |  |
| <b>Sampling</b>                        |  |
| <b>Sample Size</b>                     |  |

10. Evidence of Countermeasure

|                           |  |
|---------------------------|--|
| <b>Occurance (Before)</b> |  |
| <b>Occurance (After)</b>  |  |
| <b>Outflow (Before)</b>   |  |
| <b>Outflow (After)</b>    |  |

11. Horizontal Deployment

|   |  |
|---|--|
| <b>Horizontal Deployment Required</b>     |  |
| <b>Applicable Machine / Model / Plant</b> |  |

12. Document Review

|                               |  |
|-------------------------------|--|
| <b>Documents</b>              |  |
| <b>Specify Other Document</b> |  |

13. Effectiveness Of Action

|                              |  |
|------------------------------|--|
| <b>Reviewed Quantity</b>     |  |
| <b>Reason for submission</b> |  |