

Customer Access System (CAS) Manual for 'Warranty Management'

Login to Customer Access System (CAS) Portal



Customer Access System

Enter Your Login Details

Username

Password

Customer Employee

2 3 1 9 5

Warranty Management

For Creating Warranty Request, click on 'Create Warranty Request' tab and fill the required details.

New Warranty Request

Type of Product: SHOCK ABSORBERS
Customer: 10088 - AMBEE SPARES
Report Date: 23/09/2020
Warranty Month/Year: Sep/2020
Total No Of Boxes: 2

Select Photo: Choose File (No file chosen) | Photo Description: Photo Desc | Add Photo

Uploaded Photos

File For	File Name	Remove
Warranty Details	Test.jpg	Remove

Add Products

Part Code: Select Product | Quantity: 1 | Warranty Reason: Select Reason | Manufacturing Date: DD/MM/YYYY | Add Product

After submitting Request, Warranty Number generated and displayed on screen

Success! Warranty Request done with 1 products. Warranty Req No. is 2009001202.

New Warranty Request

Type of Product: Customer: Report Date: Warranty Month/Year: Total No Of Boxes:

Select Photo: No file chosen Photo Description:

Uploaded Photos

File For	File Name	Remove
Warranty Details	Test.jpg	Remove

Add Products

Part Code: Quantity: Warranty Reason: Manufacturing Date:

For viewing the status of the warranty request, click on 'Warranty Request List' tab. Status will be updated after approving the Warranty Request by Head Office (HO).

Warranty Request List ▼

Customer

Select Customer
▼

Status

Request Submitted
▼

Select Status

Request Submitted

Transport Details Updated

InProcess

From Date

📅

To Date

📅

🔍 Search

Reset

SN	Request No	Product Type	Customer	Report Date	Warranty Month/Year	Total Boxes	Status
1	2009001202	SHOCK ABSORBERS	AMBEE SPARES	23/09/2020	9/2020	2	Request Submitted Update Details
2	2009001198	SHOCK ABSORBERS	AMBEE SPARES	15/09/2020	9/2020	5	Request Submitted Update Details
3	2008001194	SHOCK ABSORBERS	AMBEE SPARES	26/08/2020	08/2020	2	Request Submitted Update Details
4	2007001172		STYLE AUTO AGENCY	17/07/2020	7/2020	5	Request Submitted Update Details
5	2006001168	SHOCK ABSORBERS	MOPED'S HOUSE	09/06/2020	2/2021	2	Request Submitted Update Details
6	2006001167	SHOCK ABSORBERS	STYLE AUTO AGENCY	09/06/2020	1/2020	2	Request Submitted Update Details