

From: Ravindra Sangle <rsangle@phillipscorp.com>

Sent: Thursday, July 25, 2024 12:30 PM

To: Ganesh Bankar <gbankar@phillipscorp.com>

Cc: Satyawan Rawat <srawat@phillipscorp.com>; Mynahalli Muralidhara <mmuralidhara@phillipscorp.com>; Amit Dhanve <adhanve@phillipscorp.com>; Ruuchit Berliaa <rberliaa@phillipscorp.com>

Subject: RE: Service Support Required

Dear Ganesh,

This is to inform you that Financial documents are private and confidential. Therefore, we can not share the same.

Thanks & Regards

RAVINDRA SANGLE

Credit Controller

+91 9372850415

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www.phillipscorp.com

rsangle@phillipscorp.com



**PHILLIPS MACHINE TOOLS INDIA PVT.
LTD.**

(Formerly known as CNC Servicing &
Solutions (I) Pvt. Ltd.)

W-225, TTC Industrial Area,

MIDC, Kopar Khairne,

Navi Mumbai – 400705.

Maharashtra, India.

From: Ganesh Bankar <gbankar@phillipscorp.com>
Sent: Tuesday, July 23, 2024 10:44 AM
To: Amit Dhanve <adhanve@phillipscorp.com>; Ravindra Sangle <rsangle@phillipscorp.com>
Cc: Satyawan Rawat <srawat@phillipscorp.com>; Mynahalli Muralidhara <mmuralidhara@phillipscorp.com>
Subject: RE: Service Support Required

Dear Ravi sir,

Please provide the requested document as per attach email to conclude below process .

Thanks

Ganesh

From: Jitendra Mahajan <jsmahajan2@endurance.co.in>
Sent: Tuesday, July 23, 2024 10:29 AM
To: Satyawan Rawat <srawat@phillipscorp.com>
Cc: Shaji Joseph <sjoseph@phillipscorp.com>; Vinod Khairnar <vkhairnar@phillipscorp.com>; Ganesh Bankar <gbankar@phillipscorp.com>; Krishan Kumar <kkumar@phillipscorp.com>; Mynahalli Muralidhara <mmuralidhara@phillipscorp.com>; Dhananjay Savant <drsavant@endurance.co.in>; Madhu Nair <mrnair@endurance.co.in>
Subject: RE: Service Support Required
Importance: High

Dear Sir,

How many days more required to collect information of Haas VF2 YT machine?

We are waiting for your valuable reply...

Please complete CSM form as early as possible...

Regards,

Jitendra S Mahajan

From: Satyawan Rawat <srawat@phillipscorp.com>

Sent: 17 July 2024 19:47

To: Jitendra Mahajan <jsmahajan2@endurance.co.in>

Cc: Shaji Joseph <sjoseph@phillipscorp.com>; Vinod Khairnar <vkhairnar@phillipscorp.com>; Ganesh Bankar <gbankar@phillipscorp.com>; Krishan Kumar <kkumar@phillipscorp.com>; Mynahalli Muralidhara <mmuralidhara@phillipscorp.com>; Dhananjay Savant <drsavant@endurance.co.in>; Madhu Nair <mrnair@endurance.co.in>

Subject: RE: Service Support Required

Dear Mahajan

As per our telephonic discussion we will try to collect all necessary information regarding this machine which is running on graphite

And will take some extra care jointly

Thanks & Regards

Satyawan Rawat

Phillips Machine Tools

From: Jitendra Mahajan <jsmahajan2@endurance.co.in>
Sent: Tuesday, July 16, 2024 5:22 PM
To: Satyawan Rawat <srawat@phillipscorp.com>
Cc: Shaji Joseph <sjoseph@phillipscorp.com>; Vinod Khairnar <vkhairnar@phillipscorp.com>; Ganesh Bankar <gbankar@phillipscorp.com>; Krishan Kumar <kkumar@phillipscorp.com>; Mynahalli Muralidhara <mmuralidhara@phillipscorp.com>; Dhananjay Savant <drsavant@endurance.co.in>; Madhu Nair <mrnair@endurance.co.in>
Subject: Service Support Required
Importance: High

Dear Sir,

We had started Haas VF2-YT machine on 18th Jun-2024, your service representative Mr. Lohit was also with us.

Today our machine Z axis drive failed. Due to continuous problem of machine failure, we can't utilize machine properly.

Please arrange service person for inspection of machine ...

Regards,

Jitendra S Mahajan

From: Jitendra Mahajan
Sent: 08 May 2024 15:07
To: Satyawan Rawat <srawat@phillipscorp.com>
Cc: 'Shaji Joseph (sjoseph@phillipscorp.com)' <sjoseph@phillipscorp.com>; 'Vinod Khairnar (vkhairnar@phillipscorp.com)' <vkhairnar@phillipscorp.com>; 'gbankar@phillipscorp.com' <gbankar@phillipscorp.com>; 'Krishan Kumar' <kkumar@phillipscorp.com>; Mynahalli Muralidhara <mmuralidhara@phillipscorp.com>; Dhananjay Savant <drsavant@endurance.co.in>; Madhu Nair <mrnair@endurance.co.in>

Subject: Service Support Required

Importance: High

Dear Sir,

On this Monday service person from Phillips visited for installation of new X axis drive & Vector drive.

After installation he took trial of vector drive, during trial suddenly short circuit taken place in vector drive.

We had recently tested that Vector drive from Philips.

We need complete solution on this & reason for drives failure.

We have send X axis drive, motor cable & vector drive at Phillips office for further testing.

Our machine is under maintenance for last 1 month due to drive failure problem..

Regards,

Jitendra S Mahajan

From: Jitendra Mahajan

Sent: 03 January 2024 16:43

To: Krishan Kumar <kkumar@phillipscorp.com>

Cc: Shaji Joseph (sjoseph@phillipscorp.com) <sjoseph@phillipscorp.com>; Vinod

Khairnar (vkhairnar@phillipscorp.com) <vkhairnar@phillipscorp.com>;

gbankar@phillipscorp.com; Madhu Nair <mrnair@endurance.co.in>

Subject: Service Support Required

Dear Sir,

We are facing drive failure problem in our Haas VF2 YT machine.

Within 2-3 months 2 nos of both X & Y axis drives were failed.

We had purchase new drive & motor encoder cable for X axis from Phillips. Today, one more Y axis drive is failed. All related possible causes checked by our team. We couldn't find exact reason of drive failure, so we need service support from Phillips.

Also required telescopic guard & its mounting cover for Haas Vm-3 machine.

Machine Model – VF2 YT

Machine Serial No – 1053999

Regards,

Jitendra S Mahajan

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