

TO WHOMSOEVER IT MAY CONCERN

Acknowledgment of Completion of Air Conditioning Service Training

I am pleased to announce that Om Refrigeration and Air Conditioning has successfully conducted an Air Conditioning Service Training program for all our employees. This comprehensive training aimed to enhance our technical expertise and ensure proficiency in servicing Ducted (Fixed & Inverter) system, Service & Troubleshooting, Error code and maintaining air conditioning systems across our various departments.

Throughout the duration of the training, our team members displayed exceptional dedication, diligence, and a keen aptitude for learning. The curriculum covered various aspects of air conditioning systems, including troubleshooting, repair techniques, safety protocols, and customer service skills. Participants actively engaged in practical exercises, workshops, and theoretical sessions, demonstrating a high level of professionalism and enthusiasm.

By completing this training, each member of our team has acquired valuable knowledge and skills that will contribute significantly to our company's service capabilities. We are now better equipped to deliver superior service to our clients, ensuring the efficiency and longevity of their air conditioning systems.

We extend our congratulations to all employees for their commitment and hard work during the training program. Your dedication reflects our collective commitment to excellence and continuous improvement.

Thank you for your participation and enthusiasm throughout the training process. Together, we will continue to uphold the standards of excellence that define Om Refrigeration and Air Conditioning.

Should you have any questions or require further information, please do not hesitate to contact the HR department.

Sincerely,


Authorized Signatory