ENDURANCE TECHNOLOGIES LTD.`

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# 8D- CONCERN & COUTERMEASURE REPORT SUMMARY

| | | | | | |
|---|---|---|---|---|---|
| **Supplier Name :** | | **Supplier Code :** | **Completed by :** | **Autorised by :** | |
| **Part Name :** | | | **Position :** | **Position :** | |
| **Part Number :** | | | **Date :** | **Date :** | |

## 1 Concern Detail — Alert Date

| | | | |
|---|---|---|---|
| Report No. | | Model | |
| Rank | | Qty Affected | |

Description:

| | Yes | No |
|---|---|---|
| Recurrence | ☐ | ☐ |

## 2 Similar Part Consideration

Can the concern appear on other parts?

| | Yes | No | Comment/Result |
|---|---|---|---|
| Other models | ☐ | ☐ | |
| Generic parts | ☐ | ☐ | |
| Other Colours | ☐ | ☐ | |
| Opposite hand | ☐ | ☐ | |
| Front/rear | ☐ | ☐ | |
| other | ☐ | ☐ | |

## 3 Initial Analysis

Where should the non-conforming parts have been detected ?

| | Yes | No |
|---|---|---|
| * During process/manufacture | ☐ | ☐ |
| * After manufacture (e.g. Final Inspection) | ☐ | ☐ |
| * Prior to despatch | ☐ | ☐ |

Reason for non-detection ?

## 4 Temporary Countermeasure - Immediate

What actions have been taken to prevent the delivery of reject parts to

| | Action | Qty OK | Qty NOK |
|---|---|---|---|
| * Work in Progress | | | |
| * Stores stock(Customer end) | | | |
| * Warehouse stock | | | |
| * Service parts | | | |
| * Other | | | |

* How are OK parts identified? OX sticker on each part at last filled area

Label of first OK parts shipment - 31/08/07

| | |
|---|---|
| **Delivery Date** | |
| Comments | |

## 5 Final Analysis — End Date of Analysis

Real / Root cause of concern in process

Man, Material, Machine, Method,

Who, Where, When, Why, How,

Process settings, Rework,

Maintenance

| Cause | Resp. | Dept. |
|---|---|---|
| **Occurrence:** | | |
| | | |
| | | |
| | | |
| | | |
| **Detection:** | | |
| | | |
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| | | |
| | | |

## 6 Permanent Countermeasure — Application Date

What actions have been taken to prevent the manufacture of reject parts in the future? Such as fool proofing, Testing, Process Control

| Action | Resp. | Dept | Date |
|---|---|---|---|
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |

## 7 Coutermeasure confirmation — Validation Date

| Has the countermeasure been confirmed as effective ? | yes | No |
|---|---|---|
| | ☐ | ☐ |

How?

Process audits & rejection trend to be mocitored through 100 % inspection & firewall

Please attach relevant data, e.g.: Dimensional report,capability study, attribute data, FT & 5 Why Analysis etc

## 8 Follow-up Action — Closing Date

Do any of the following require action as a result of this concern

| | Yes | Resp. | Timing |
|---|---|---|---|
| * In House Work/Inspection instructions | ☐ | | |
| * Process Flow Chart | ☐ | | |
| * Control Plan / Chart | ☐ | | |
| * F.M.E.A./ AMDEC | ☐ | | |
| * Drawing | ☐ | | |
| * Gauge | ☐ | | |
| * Other. (Investigation,Poka yoke) | ☐ | | |
| * Sub-supplier follow up | ☐ | | |