

BUILDING TRUST  
EXPANDING  
POSSIBILITIES



JZ/JH RR  
Complaint- Flash on lens edge  
Date- 06.05.2023



# H105 HL- inside noise

## Action Details



Date: 06/05/2023

Year	Quarter	Issue related to – Write Which is applicable		Vendor Name	Part name/ BAL Part No.	Vehicle model	Rej Qty	Detectable /non detectable	Cause Related to – Tick (v) Which is applicable		Action details - Tick (v) Which is applicable	
2023-24	Q1	EFR		Minda Industries Rinder division	JH/JZ reflex reflector	All	20	Detectable	Inspection		Reactive	√
		Warranty							Process	√	Pro active	
		NCR/PIS/QSR/Export(IRU)	√						Design		Distinctly Ahead	
		IPO Audit							Jig/Fixture/Tooling/design			

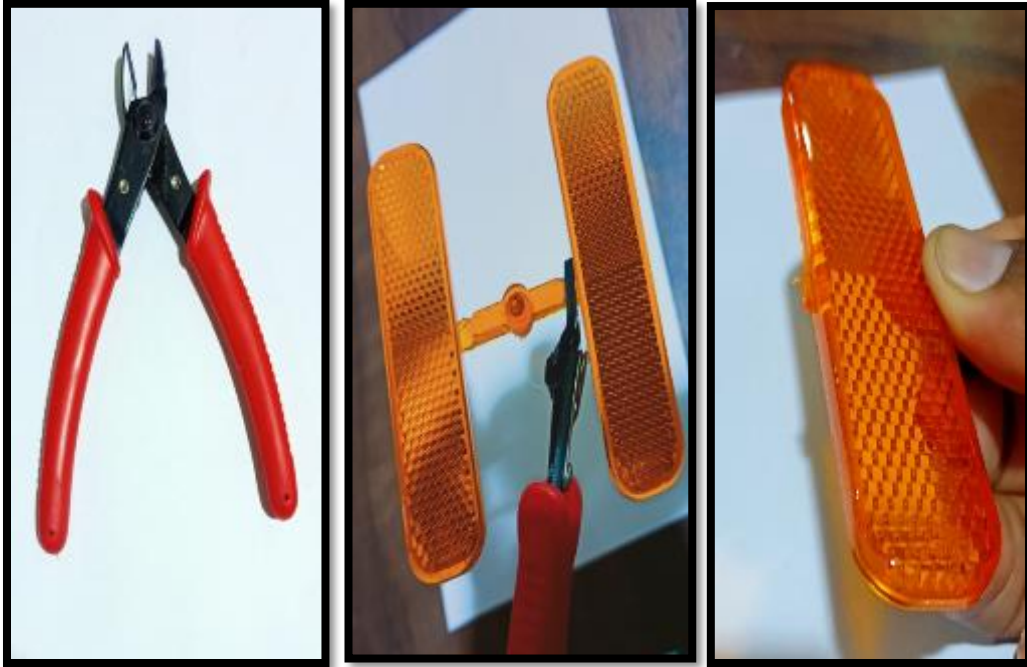
### Customer complaint :

SN	Defect Phenomena	Root Cause	Corrective / Restoring action (4M1T conditions)	Preventive & Detection actions	Tgt Date	Status	Sustenance action	System action
1	Flash on lens edge	<p><b>Occurrence:-</b></p> <p>Why 1 - Gate point flash observed in V12 RR Lens.            Why 2 - Gate point flash due to gap in between the part &amp; cutter while de-gating.            Why 3 - Gap due curved shape cutter used (inconsistency in gate cutting).            Why 4 - WI not available to use Plier plastic cutter nipper 152 mm-6 STANLEY cutter .</p> <p>Detection side:--</p> <p>Why 1 - Gate point flash observed in RR Lens.            Why 2 - Inspector not detected the defect.            Why3 – Missed to detect by final inspector</p>	<p>1. WI made &amp; displayed at work station to use Plier plastic cutter nipper 152 mm-6 STANLEY cutter.</p> <p>2. Q-Alert displayed &amp; awareness training given to operators</p>	<p>1. Check point started at final stage by hand feeling at gate cutting area to ensure no flash .</p> <p>2. Check point added during PDI inspection</p>	09.05.23	Done	Check point during in process inspection	FPA updated



Flash on lens edge  
(incomplete gate cutting)

## Before



Curved shape cutter used for lens gate cutting, observed inconsistency in lens gate cutting (man to man variation)

## After



Plier nipper 152 mm-6 STANLEY cutter provided for easy lens gate cutting to operator

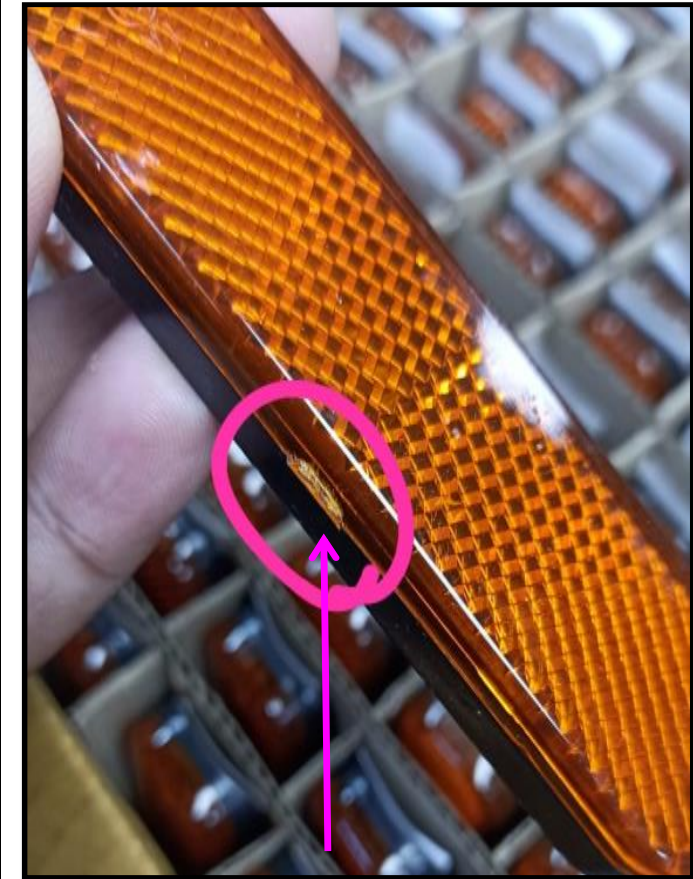
# Q-Alert Displayed

## QUALITY ALERT

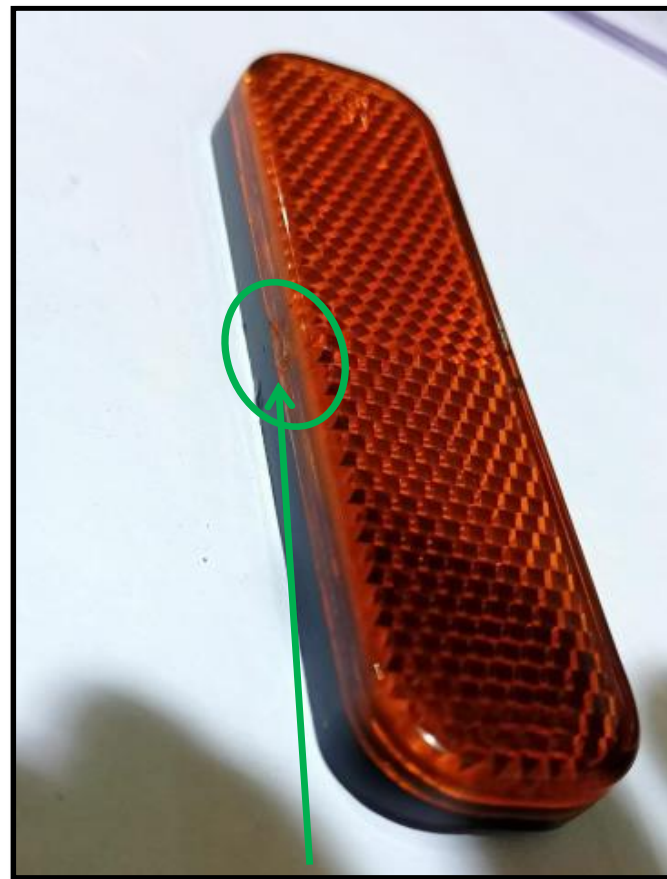
DATE: - 06.05.2023

PART NAME: V12 RR LENS

PART NO.: - RR64068-01



NOT OK PART



OK PART

IN MEETING INFORMED OPERATOR AND QUALITY INSPECTOR WHAT PROBLEM FACED BY CUSTOMRE AND WARNED TO CHECK STRICLY

	NAME	SIGNATURE		
1	Harshvardhan	Absent		
2	Amanhara	Amanhara		
3	Chandani	Chandani		
4	Sumit	Sumit		
5	Dipak Kumar	Deepak Kumar		
6	Govind Thakur	Gov		
7	Sudhakar Kumar	Gov		
8	Sudhakar Kumar	Gov		
9				
10				
SUPERVISOR 1:		SUPERVISOR 2:	PROD. HEAD:	QA HEAD:



# Thank You

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