

# Sagar Springs Pvt Ltd

## O.P.L (One Point Lesson)

Basic Knowledge:

Customer complaint Case: ✓

Trouble Shooting Case:

OPL Theme: To prevent rubbing mark on spring

Lesson No: 177

Date: 28/12/2023

BEFORE

AFTER



Impact : Spring packed in corrugated box results into black rubbing mark

Corrective Action : Developer interlock big bin and started packing-dispatch in bin to avoid rubbing mark