

We have discussed with our production supervisor and driver about the incedent happened at the customer end that Caliper Body parts fallen from bins due to grabbing the bins manually after unloading from the vehicle. It is confirmed that parts not fallen from Vehicle.

Our production supervisor suggested that after bins unloaded from vehicle, to carry bins need suitable tool like a pad or any suitable tool that can be used to carry bins from one place to another to avoid any sudden fall of bins during manual grabbing.

To avoid such incedents in future we request you please provide a suitable tools to carry the bins from unloading stage or carry bins mannually with care to avoid such sudden fall down the parts and damage.

> Regards, Dhawale A.J. <sub>Quality Dept</sub> KRISHNA COATING